



[FAQs](#) > [Technical FAQs](#) > [Problem solving](#) > [Why doesn't the robot start cleaning immediately and instead just move around?](#)

Why doesn't the robot start cleaning immediately and instead just move around?

Sara - 2023-08-25 - Problem solving

If a map has not yet been created in the app, the robot first briefly (approx. 1-3 minutes) explores a part of the home environment and then systematically starts cleaning. It then repeats this process for the rest of the home environment.

If a map has been created, the robot first discovers its position on the map (maximum 2 minutes) and then starts the cleaning process.