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FAQs > Technical FAQs > App-Function > My robot seems to be offline. What can I do?

My robot seems to be offline. What can I do?

Sara - 2023-08-25 - App-Function

Make sure that the robot is switched on and the blue Wi-Fi icon on the robot is lit.

If the icon is not lit, ensure that the robot has good Wi-Fi coverage and that both the router and modem are switched on. If the problem persists, move the robot and the docking station closer to your router and retry pairing it with the app.