



FAQs > Return / Refund / Warranty > Returns > Return address

Return address

Sara - 2023-03-22 - Returns

The exact delivery address to which you should send your return is already written on the returns sticker.

The return note must be placed in the parcel and the return sticker must be attached to the outside of the parcel so that it is clearly visible. Returns without a return note will not be accepted and will be returned to the sender immediately.

If you would like to return your order at your own expense or with the shipping company of your choice, please send it to the following address and apply for a return certificate via the customer service ticket, which will be included in the package. [Open ticket here](#)

TST Lager GmbH
z.H. ATS Trade & Service GmbH
Medipark 2
83088 Kiefersfelden
Deutschland

Please also include a brief description of WHY you are returning the product.

If the product is defective, please also include a brief description of the defect.

Returns to any other address will not be accepted and will be returned to the sender.

Please also note our return policy. [Our return policy](#)